

Class 2 Shares Category

Country	:	Philippines
Name	:	Etiga Life and General Assurance Philippines, Inc.
		(formerly AsianLife and General Assurance Corp.)
Classification	:	Class 2 Shares Category
Sector	:	Insurance
Date of Financial Year End	:	2019

A. RIGHTS OF SHAREHOLDERS

Item/Provision	Yes/No	Remarks/Source Document/Location of Information
A.1.1 Does the company pay (interim and final/annual) dividends in an equitable and timely manner; that is, all shareholders are treated equally and paid within 30 days after being (i) declared for interim dividends and (ii) approved by shareholders at general meetings for final dividends?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.2.1 Do shareholders have the right to participate in: Amendments to the company's constitution?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.2.2 Do shareholders have the right to participate in: The authorisation of additional shares?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.2.3 Do shareholders have the right to participate in: The transfer of all or substantially all assets, which in effect results in the sale of the company?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.3.1 Do shareholders have the opportunity, evidenced by an agenda item, to approve remuneration (fees, allowances, benefit-in- kind and other emoluments) or any increases in remuneration for the non-executive directors?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.3.2 Does the company provide non-controlling shareholders a right to nominate candidates for board of directors?	YES	All shareholders, whether controlling or minority, are given the right to nominate candidates for the Board. Such right is exercised by the shareholders through the nomination committee wherein the candidates are prescreened and/or shortlisted for nomination to a directorship in the Company, including independent directors.



		 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance Momination Committee Charter
A.3.3 Does the company allow shareholders to elect directors individually?	YES	In case of election of the board of directors, the Company's By-Laws prescribes that each stockholder is entitled to cumulate his vote in the manner provided for by law. <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>19 March 2019</u> <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>21 May 2020</u> <u>ELGAP Amended By-Laws</u>
A.3.4 Does the company disclose the voting and vote tabulation procedures used, declaring both before the meeting proceeds?	YES	Since the Company has only three (3) institutional shareholders (namely: MATRKECPI, Etiqa International Holdings, & E-Marc Consultants), all shareholders unanimously agreed to adopt the voting procedure sanctioned in the Company's by-laws as it is practical and more convenient. Thus, the shareholders agreed to appoint the Corporate Secretary to cast and validate the votes made during the March 2019 and May 2020 AGM.
A.3.5 Do the minutes of the most recent AGM record that there was an opportunity allowing for shareholders to ask questions or raise issues?	YES	All shareholders were given the opportunity to ask questions or raise issues during the March 2019 and May 2020 AGM. There being none as shown in the minutes, all the items for shareholders" approval were approved and duly seconded by all shareholders.
A.3.6	YES	All shareholders were given the opportunity to ask



Do the minutes of the most recent AGM record questions and answers?		questions or raise issues during the March 2019 and May 2020 AGM.Since there were no questions from all shareholders as recorded by the Corporate Secretary in the minutes, all items for shareholders" approval in the agenda were approved and duly seconded by all shareholders.<Minutes of the Joint Annual Stockholders and Organizational Board Meeting dates 19 March 2019Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
A.3.7 Does the disclosure of the outcome of the most recent AGM include resolution(s)?	YES	 Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
A.3.8 Does the company disclose the voting results including approving, dissenting, and abstaining votes for each agenda item for the most recent AGM?	YES	 Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
A.3.9 Does the company disclose the list of board members who attended the most recent AGM?	YES	 Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
A.3.10 Did the chairman of the board of directors attend the most recent AGM?	YES	Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>19 March 2019</u> <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u>



		 <u>21 May 2020</u> <u>Secretary Certification</u>
A.3.11 Did the President & CEO attend the most recent AGM?	YES	Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>19 March 2019</u> <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>21 May 2020</u> <u>Secretary Certification</u>
A.3.12 Did the chairman of the Audit Committee attend the most recent AGM?	YES	Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 * Secretary Certification
A.3.13 Did the company organise their most recent AGM in an easy to reach location?	YES	The March 2019 AGM was held at the Boardroom of AsianLife & General Assurance Corporation, 3F Morning Star Center, Sen. Gil J. Puyat Ave., Makati City. On the other hand, due to COVID-19 pandemic, the May 2020 AGM was held via videoconferencing pursuant to the provisions of SEC Memorandum Circular No. 06, Series of 2020. Please refer to the Notices and Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: <u>Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019</u> <u>Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020</u> Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 <u>March 2019</u> Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 <u>March 2019</u> Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 <u>March 2019</u>
A.3.14 Does the company allow for voting in absentia?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).



A.3.15 Did the company vote by poll (as opposed to by show of hands) for all resolutions at the most recent AGM?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.3.16 Does the company disclose that it has appointed an independent party (scrutineers/inspectors) to count and/or validate the votes at the AGM?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.3.17 Does the company make publicly available by the next working day the result of the votes taken during the most recent AGM for all resolutions?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.3.18 Do companies provide at least 21 days" notice for all resolutions?	YES	The requirement is specifically provided under the ELGAP By-Laws and ELGAP Board Charter on Corporate Governance. Please refer to ELGAP Amended By-Laws, ELGAP Board Charter on Corporate Governance, and Notices of Annual Stockholders' Meeting.
A.3.19 Does the company provide the rationale and explanation for each agenda item which require shareholders" approval in the notice of AGM/circulars and/or the accompanying statement?	YES	 Please refer to the Notices and Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
A.4.1 In cases of mergers, acquisitions and/or takeovers, does the board of directors of the offeree company appoint an independent party to evaluate the fairness of the	YES	Based on the 2019 AFS, there were no reported mergers, acquisitions and/or takeovers. But in cases where necessary and appropriate, the company ensures that it complies with the "Best



Class 2 Shares Category

transaction price?		Practices Rule" and "Due Diligence Practices" in all its transactions, including the appointment of an independent party to evaluate the fairness of the transaction price in cases of mergers, acquisitions and/or takeovers, if any. <u>2019 ELGAP Audited Financial Statement</u>
A.5.1 Does the company publicly disclose policy/ practice to encourage shareholders including institutional shareholders to attend the general meetings or engagement with the Company?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).

B. EQUITABLE TREATMENT OF SHAREHOLDERS

Item/Provision	Yes/No	Remarks/Source Document/Location of Information
B.1.1 Do the company's ordinary or common shares have one vote for one share?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.1.2 Where the company has more than one class of shares, does the company publicise the voting rights attached to each class of shares (e.g. through the company website/reports/the stock exchange/the regulator's website)	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.2.1 Does each resolution in the most recent AGM deal with only one item, i.e., there is no bundling of several items into the same resolution?	YES	 There is no bundling of several items in the same resolution in any AGM. Each item requiring stockholders" approval is separately covered by a different resolution as may be necessary and appropriate. Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
B.2.2 Are the company's notice of the most recent AGM/circulars fully translated into English and published on the same date as the local- language version?	YES	The Notice for the most recent AGM is written in the English language. Please refer to the Notice of the Joint Annual Stockholders and Organizational Board Meeting of



		ELGAP:
		 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
B.2.3 Are the profiles of directors (at least age, qualification, date of first appointment, experience, and directorships in other listed companies) in seeking election/re-election included?	YES	Those who are seeking election or reelection are clearly identified in the AGM notice. Please refer to the Notice of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
B.2.4 Are the auditors seeking appointment/re- appointment clearly identified?	YES	Please refer to the Notice of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: * <u>Notice of Joint Annual Stockholders and</u> <u>Organizational Board Meeting dated 19</u> <u>March 2019</u> * <u>Notice of Joint Annual Stockholders and</u> <u>Organizational Board Meeting dated 21</u> <u>May 2020</u>
B.2.5 Has an explanation of the dividend policy been provided?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.2.6 Is the amount payable for final dividends disclosed?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.2.7 Were the proxy documents made easily available?	YES	 Proxy Forms are always appended to the Notice for every AGM Meeting and are sent to all shareholders in a timely and efficient manner. Please refer to the Notice of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 21



		<u>May 2020</u>
B.3.1 Does the company have policies and/or rules prohibiting directors and employees to benefit from knowledge which is not generally available to the market?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.3.2 Are the directors required to report their dealings in company shares within 3 business days?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.4.1 Does the company have a policy requiring directors to disclose their interest in transactions and any other conflicts of interest?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.4.2 Does the company have a policy requiring a committee of independent directors to review material / significant RPTs to determine whether they are in the best interests of the company and shareholders?	YES	In line with the Company's Corporate Governance Policy, the Related Party Transactions (RPT) Committee composed of independent directors determine, among others, whether any significant / material RPTs are in the best interests of the Company.
B.4.3 Does the company have a policy requiring board members (directors) to abstain from participating in the board discussion on a particular agenda when they are conflicted?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.4.4 Does the company have policies on loans to directors either forbidding this practice or ensuring that they are being conducted at arm's length basis and at market rates?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.5.1 Were there any RPTs that can be classified as financial assistance to entities other than wholly-owned subsidiary companies?	NO	There are no reported RPTs in the 2019 AFS that can be classified as financial assistance to entities other than wholly-owned subsidiary companies. Please refer to the 2019 ELGAP Audited Financial Statement, Note 25, Page 53.
B.5.2	YES	The Company ensures that RPTs are treated fairly



Class 2 Shares Category

Does the company disclose that RPTs are	and at arm's length ensuring its conformity and strict
conducted in such a way to ensure that they	adherence with the Company's Corporate
are fair and at arms' length?	Governance Policy.
	 Code of Conduct & Business Ethics ELGAP Board Charter on Corporate Governance Related Party Transactions Committee Charter 2019 ELGAP Audited Financial Statement

C. ROLE OF STAKEHOLDERS

Item/Provision	Yes/No	Remarks/Source Document/Location of Information
C.1.1 Does the company disclose a policy that: Stipulates the existence and scope of the company's efforts to address customers' welfare?	YES	As a health and life benefits provider, the Company ensures that the health and safety of its customers, stakeholders and employees are sufficiently covered through various activities conducted annually such as wellness program, health seminars and many others. This includes the dissemination of health ticklers and wellness updates to its employees, to various clients and brokers made through announcements in the company website. Client Charter Company Website: Health/Wellness updates
C.1.2 Does the company disclose a policy that: Explains supplier/contractor selection practice?	YES	Since the company is part of, and covered by, the Maybank ATR Kim Eng Group (MATRKE Group), it adheres to the latter's policy on the selection practices of contractors / suppliers with utmost regard to the principles of fairness and transparency under the '3-supplier rule' policy of the Group. Due to the policy's confidentiality, a sample document that shows this supplier/contractor selection policy practice can be viewed under the link below.
C.1.3 Does the company disclose a policy that: Describes the company's efforts to ensure that its value chain is environmentally friendly or is consistent with promoting sustainable development?	YES	The Company believes that a responsible organization is one that lives the principles of good governance. In this regard, the company strives to ensure that the objectives of corporate social responsibility are achieved and maintained, and ensuring that its value chain is environmentally friendly or is consistent with promoting sustainable development.



		Company Website: Health/Wellness updates
C.1.4 Does the company disclose a policy that: Elaborates the company's efforts to interact with the communities in which they operate?	YES	Please refer to Corporate Social Responsibility Link of ELGAP Website: Corporate Social Responsibility Page
C.1.5 Does the company disclose a policy that: Describe the company's anticorruption programmes and procedures?	YES	The Company's ELGAP Board Charter on Corporate Governance and the Group's Code of Conduct & Business Ethics enjoin all employees of the Company to strictly adhere to the anti-corruption & anti-fraud policies and procedures, including those transactions with perceived conflicts of interests.
C.1.6 Does the company disclose a policy that: Describes how creditors' rights are safeguarded?	YES	It is the policy of the company to conduct its business with its partners in an efficient and fair manner, thereby ensuring that the creditor's rights are safeguarded and aligned with and guided by the Company's ELGAP Board Charter on Corporate Governance.
C.1.7 Does the company disclose activities it has undertaken to implement the above mentioned policies: Customer health and safety	YES	This item is sufficiently disclosed in the company website. Please refer to: Company Website: Health/Wellness updates Corporate Social Responsibility Page Client Charter Company website: News Room Press Release Company website: News Room Events
C.1.8 Does the company disclose activities it has undertaken to implement the above mentioned policies: Supplier/Contractor selection and criteria	YES	A sample document that shows this supplier/contractor selection policy practice can be viewed under the link below.



		Sample Award
C.1.9 Does the company disclose activities it has undertaken to implement the above mentioned policies: Environmentally-friendly value chain	YES	This item is sufficiently disclosed in the company website. Please refer to: Corporate Social Responsibility Page Company website: News Room Press Release Company website: News Room Events
C.1.10 Does the company disclose activities it has undertaken to implement the above mentioned policies: Interaction with the communities	YES	This item is sufficiently disclosed in the company website. Please refer to: Corporate Social Responsibility Page Company website: News Room Press Release Company website: News Room Events
C.1.11 Does the company disclose activities it has undertaken to implement the above mentioned policies: Anti-corruption programmes and procedures	YES	 <u>Company website: News Room Press</u> <u>Release</u> <u>Company website: News Room Events</u>
C.1.12 Does the company disclose activities it has undertaken to implement the above mentioned policies: Creditors' rights	YES	 <u>Company website: News Room Press</u> <u>Release</u> <u>Company website: News Room Events</u>
C.1.13 Does the company have a separate corporate responsibility (CR) report/section or sustainability report/section?	YES	This item is sufficiently disclosed in the company website. Please refer to:
C.2.1 Does the company provide contact details via the company's website or Annual Report which stakeholders (e.g. customers, suppliers, general public etc.) can use to voice their concerns and/or complaints for possible violation of their rights?	YES	The Company provides a mechanism or avenue (e.g. helpdesk, hotlines, compliance hotline, etc.) wherein its stakeholders can raise their concerns, feedbacks and/or complaints. Please refer to: Company Website: Compliance Hotline Client Charter Company Website: Contact Us Customer Security Arrangements and Policy
C.3.1 Does the company explicitly disclose the health, safety, and welfare policy for its employees?	YES	This item is sufficiently disclosed in the company website. Please refer to: Company Website: Health/Wellness updates Employee Handbook New Employee Workplace Handbook
C.3.2 Does the company publish relevant information relating to health, safety and	YES	This item is sufficiently disclosed in the company website. Please refer to:



welfare of its employees?		
		 Company Website: Health/Wellness updates Employee Handbook New Employee Workplace Handbook
C.3.3 Does the company have training and development programmes for its employees?	YES	This item is sufficiently disclosed in the company website. Please refer to: ELGAP Management Development Program Career Development Program - Claims Career Development Program - Finance Career Development Program - Human Resource Career Development Program - Policy Services Career Development Program - Underwriting
C.3.4 Does the company publish relevant information on training and development programmes for its employees?	YES	This item is sufficiently disclosed in the company website. Please refer to: ELGAP Management Development Program Career Development Program - Claims Career Development Program - Finance Career Development Program - Human Resource Career Development Program - Policy Services Career Development Program - Underwriting
C.3.5 Does the company have a reward / compensation policy that accounts for the performance of the company beyond short- term financial measures?	YES	The Company has a reward/compensation policy that accounts for the performance of the Company beyond short-term financial measures (e.g. Variable Incentives, Management Award, 14th Month, long-term incentive plan, etc.).
C.4.1 Does the company have procedures for complaints by employees concerning illegal (including corruption) and unethical behaviour?	YES	The Code of Conduct & Business Ethics, and ELGAP Board Charter on Corporate Governance outline the procedures for complaints by employees concerning illegal (including corruption) and unethical behavior. Please refer to: Code of Conduct & Business Ethics Group Anti-Bribery and Corruption Policy Group Anti-Bribery and Corruption Procedures Group Whistleblowing Policy Group Whistleblowing Procedures
C.4.2 Does the company have a policy or procedures to protect an employee/person who reveals illegal/unethical behavior from retaliation?	YES	This item is sufficiently disclosed in the company website. Please refer to:



Class 2 Shares Category

	 Group Anti-Bribery and Corruption Policy Group Anti-Bribery and Corruption Procedures Group Whistleblowing Policy Group Whistleblowing Procedures Corporate Governance Policy: General Statement
--	--

D. DISCLOSURE AND TRANSPARENCY

Item/Provision	Yes/No	Remarks/Source Document/Location of Information
D.1.1 Does the information on shareholdings reveal the identity of beneficial owners, holding 5% shareholding or more?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
D.1.2 Does the company disclose the direct and indirect (deemed) shareholdings of major and/or substantial shareholders?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
D.1.3 Does the company disclose the direct and indirect (deemed) shareholdings of directors?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
D.1.4 Does the company disclose the direct and indirect (deemed) shareholdings of senior management?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
D.1.5 Does the company disclose details of the subsidiaries, associates, joint ventures and special purpose enterprises/vehicles (SPEs)/(SPVs)?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
D.2.1 Key risks	YES	This particular item is sufficiently disclosed in the recent Audited Financial Statement of the Company. 2019 ELGAP Audited Financial Statement ELGAP Risk Management Framework
D.2.2 Corporate objectives	YES	This particular item is sufficiently disclosed in the recent Audited Financial Statement of the Company.
D.2.3 Financial performance indicators	YES	This particular item is sufficiently disclosed in the



		recent Audited Financial Statement of the Company.
		✤ 2019 ELGAP Audited Financial Statement
D.2.4 Non-financial performance indicators	YES	This particular item is sufficiently disclosed in the recent Audited Financial Statement of the Company. 2019 ELGAP Audited Financial Statement
D.2.5 Dividend policy	YES	This particular item is sufficiently disclosed in the recent Audited Financial Statement of the Company. <u>2019 ELGAP Audited Financial Statement</u>
D.2.6 Details of whistle-blowing policy	YES	This particular item is sufficiently disclosed in the company website. Corporate Governance Policy: General Statement Group Whistleblowing Policy Group Whistleblowing Procedures Group Anti-Bribery and Corruption Policy Group Anti-Bribery and Corruption Procedures Procedures
D.2.7 Biographical details (at least age, qualifications, date of first appointment, relevant experience, and any other directorships of listed companies) of directors	YES	 This particular item is sufficiently disclosed in the company website. Corporate Governance Policy: General Statement Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
D.2.8 Training and/or continuing education programme attended by each director	YES	This particular item is sufficiently disclosed in the company website.
D.2.9 Number of board of directors meetings held during the year	YES	This particular item is sufficiently disclosed in the company website.
D.2.10 Attendance details of each director in respect of meetings held	YES	This particular item is sufficiently disclosed in the company website.
D.2.11	YES	Page 8 of the General Information Sheet of the



Details of remuneration of the CEO and each member of the board of directors		Company disclose the total annual remuneration and compensation received by the members of the Board of Directors.
D.2.12 Does the Annual Report contain a statement confirming the company's full compliance with the code of corporate governance and where there is noncompliance, identify and explain reasons for each such issue?	YES	This particular item is sufficiently disclosed in the recent Audited Financial Statement of the Company.
D.3.1 Does the company disclose its policy covering the review and approval of material/significant RPTs?	YES	 This particular item is sufficiently disclosed in the recent Audited Financial Statement of the Company, Note 25, Page 53. ²⁰¹⁹ ELGAP Audited Financial Statement ELGAP Board Charter on Corporate Governance Related Party Transactions Committee Charter
D.3.2 Does the company disclose the name of the related party and relationship for each material/significant RPT?	YES	This particular item is sufficiently disclosed in the recent Audited Financial Statement of the Company, Note 25, Page 53. 2019 ELGAP Audited Financial Statement
D.3.3 Does the company disclose the nature and value for each material / significant RPT?	YES	This particular item is sufficiently disclosed in the recent Audited Financial Statement of the Company, Note 25, Page 53. <u>2019 ELGAP Audited Financial Statement</u>
D.4.1 Does the company disclose trading in the company's shares by insiders?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
D.5.1 Are audit fees disclosed?	YES	This particular item, if any, is sufficiently disclosed in the recent Audited Financial Statement of the Company. <u>2019 ELGAP Audited Financial Statement</u>
D.5.2 Are the non-audit fees disclosed?	YES	This particular item, if any, is sufficiently disclosed in the recent Audited Financial Statement of the Company. <u> 2019 ELGAP Audited Financial Statement</u>



D.5.3 Does the non-audit fees exceed the audit fees?	NO	This particular item, if any, is sufficiently disclosed in the recent Audited Financial Statement of the Company. <u>2019 ELGAP Audited Financial Statement</u>
D.6.1 Quarterly reporting	YES	To the extent permitted, the company uses quarterly reporting as one of its modes of communication.
D.6.2 Company website	YES	The Company uses its website as one of its modes of communication. Company Website Home Page Company Website: Contact Us Client Charter
D.6.3 Analyst's briefing	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
D.6.4 Media briefings/press conferences	YES	 Whenever necessary and appropriate, the Company uses media briefings and press conferences as one of its modes of communication. Company website: News Room Press Release Company website: News Room Events
D.7.1 Are the audited annual financial report/statement released within 120 days from the financial year end?	YES	The Audited Financial Statement of the Company is released within 120 days from the financial year end and submitted to the appropriate regulatory entities within the period provided for by law.
D.7.2 Is the annual report released within 120 days from the financial year end?	YES	The Audited Financial Statement of the Company is released within 120 days from the financial year end and submitted to the appropriate regulatory entities within the period provided for by law.
D.7.3 Is the true and fairness/fair representation of the annual financial statement reports affirmed by the board of directors and/or the relevant officers of the company?	YES	The Board of Directors and Shareholders regularly approve and affirm the Annual Financial Statements of the Company. Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u>



		 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
D.8.1 Business operations	YES	The Company Website and AFS disclose up-to-date information on the Company's Business Operations. Company Website Home Page 2019 ELGAP Audited Financial Statement Company Website: News Room
D.8.2 Financial statements/reports (current and prior years)	YES	The item is sufficiently disclosed in the Company Website.
D.8.3 Materials provided in briefings to analysts and media	YES	Materials provided in briefings to analysts and media, if any, are made through announcements and are readily made available. Company website: News Room Press Release Company website: News Room Events Company Website: Health/Wellness updates
D.8.4 Shareholding structure	YES	This item is sufficiently disclosed in the 2019 Audited Financial Statement and General Information Sheet of the Company. * ELGAP Shareholding Structure * 2019 ELGAP Audited Financial Statement * 2019 Amended General information Sheet of ELGAP 3020 General Information Sheet of ELGAP
D.8.5 Group corporate structure	YES	This item is sufficiently disclosed in the company Website. Company Website: Our People ELGAP Organizational Structure 2019 ELGAP Audited Financial Statement Company Website: Company Background Maybank Group Corporate Structure
D.8.6 Downloadable annual report	YES	The Company's annual Audited Financial Statement is available in the company website.
D.8.7 Notice of AGM and/or EGM	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular



Class 2 Shares Category

		Letter 2015-23).
D.8.8 Minutes of AGM and/or EGM	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
D.8.9 Company's constitution (company's by-laws, memorandum and articles of association)	YES	All of the above information are sufficiently disclosed in the company website. Amended Articles of Incorporation ELGAP Amended By-Laws
D.9.1 Does the company disclose the contact details (e.g. telephone, fax, and email) of the officer responsible for investor relations?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).

E. RESPONSIBILITIES OF THE BOARD

Item/Provision	Yes/No	Remarks/Source Document/Location of Information
E.1.1 Does the company disclose its corporate governance policy/board charter?	YES	The Company's corporate governance policy/board charter is sufficiently disclosed in the company website. Corporate Governance Policy: General Statement ELGAP Board Charter on Corporate Governance
E.1.2 Are the types of decisions requiring board of directors' approval disclosed?	YES	All decisions requiring Board approval are disclosed in the minutes of every AGM and board meetings, as well as in the Board Charter on Corporate Governance. * <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>19 March 2019</u> * <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>21 May 2020</u> * <u>ELGAP Board Charter on Corporate</u> <u>Governance</u>
E.1.3 Are the roles and responsibilities of the board of directors clearly stated?	YES	The roles and responsibilities of the Board of Directors are clearly stated in the ELGAP Board Charter on Corporate Governance. <u>Corporate Governance Policy: General</u> <u>Statement</u> <u>ELGAP Board Charter on Corporate</u>



		Governance
E.1.4 Does the company have a vision and mission statement?	YES	 The Company's vision and mission statement is sufficiently disclosed in the company website. Company Website: About Us Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
E.1.5 Has the board review the vision and mission/strategy in the last financial year?	YES	 The Board of Directors conducts a periodic review of the Company's vision and mission, and strategy, as may be necessary and appropriate. Corporate Governance Policy: General Statement Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
E.1.6 Does the board of directors monitor/oversee the implementation of the corporate strategy?	YES	The Company's board of directors monitor and oversee the implementation of the corporate strategy. The board is collectively responsible for the long-term success of the company. Thus, the board is committed to: • Achieving the highest standards of business integrity, ethics and professionalism. • Ensuring a strong executive leadership that focuses on essential internal controls for risk management. • Reviewing its governance model to ensure relevance and effectiveness for the business and its stakeholders. <u>Corporate Governance Policy: General Statement</u> <u>ELGAP Board Charter on Corporate Governance</u> <u>ELGAP Risk Management Framework</u>
E.2.1 Are the details of the code of ethics or conduct disclosed?	YES	The details of the code of ethics or conduct is sufficiently disclosed in the company website.



E.2.2 Does the company disclose that all directors, senior management and employees are required to comply with the code?	YES	The Company, including all its directors, senior management and employees, adheres to the Group's Code of Conduct & Business Ethics, the ELGAP Board Charter on Corporate Governance. Code of Conduct & Business Ethics ELGAP Board Charter on Corporate Governance
E.2.3 Does the company disclose how it implements and monitors compliance with the code of ethics or conduct?	YES	The item is sufficiently disclosed in the Group's Code of Conduct & Business Ethics. Code of Conduct & Business Ethics ELGAP Board Charter on Corporate Governance
E.2.4 Do independent directors make up at least 50% of the board of directors?	NO	 Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
E.2.5 Are the independent directors independent of management and major/substantial shareholders?	YES	As defined in the Nomination Committee Charter, an independent non-executive director: (a) has never been an employee of the company or its subsidiaries; (b) is not a relative of any employee in the company; (c) provides no services to the company other than his non-executive position; (d) is not employed by any firm providing major services to the company; & (e) receives no compensation from the company other than director fees or stock options. Definition of independence is set forth in the corporate governance policy.
E.2.6 Does the company have a term limit of nine years or less for its independent directors?	YES	The Company follows IC Circular Letter No. 2014-49 re Term Limits for Independent Directors. <u>Circular Letter No. 2014-49</u> <u>ELGAP Board Charter on Corporate</u> <u>Governance</u>
E.2.7 Has the company set a limit of five board seats that an individual independent/non-	YES	The Nomination Committee Charter sets a limit and seriously considers the number of



executive director may hold simultaneously?		directorships/active memberships and officerships in other corporations or organization.
E.2.8 Does the company have any independent directors who serve on a total of more than five boards of publicly-listed companies?	NO	The Company does not have any independent directors who served on a total of more than five boards of publicly-listed companies. Corporate Governance Policy: General Statement ELGAP Board Charter on Corporate Governance
E.2.9 Does the company have any executive directors who serve on more than two boards of listed companies outside of the group?	NO	The Company does not have any independent directors who served on a total of more than five boards of publicly-listed companies. Corporate Governance Policy: General Statement ELGAP Board Charter on Corporate Governance
E.2.10 Does the company have a Nominating Committee (NC)?	YES	 Please refer to the Nomination Committee Charter and Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Nomination Committee Charter Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance
E.2.11 Does the Nominating Committee comprise of a majority of independent directors?	YES	Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Nomination Committee Charter Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance
E.2.12 Is the chairman of the Nominating Committee an independent director?	YES	Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP:



		 Nomination Committee Charter Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance
E.2.13 Does the company disclose the terms of reference/governance structure/charter of the Nominating Committee?	YES	 Please refer to the Nomination Committee Charter: Nomination Committee Charter ELGAP Board Charter on Corporate Governance
E.2.14 Did the Nominating Committee meet at least twice during the year?	YES	As stated in the Nomination Committee Charter, recommended frequency of meeting is four (4) times a year, and at such other times as may be required, upon the call of the Chairman of the Committee or the Chairman of the Board.
E.2.15 Is the attendance of members at Nominating Committee meetings disclosed?	YES	Attendance of committee members are disclosed in every minutes of meeting, if any, of the committee. Nomination Committee Charter ELGAP Board Charter on Corporate Governance
E.2.16 Does the company have a Remuneration Committee?	YES	 Please refer to the Compensation Committee Charter and Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Compensation and Remuneration <u>Committee Charter</u> Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance
E.2.17 Does the Remuneration Committee comprise of a majority of independent directors?	YES	Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Compensation and Remuneration <u>Committee Charter</u> Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019



		 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance
E.2.18 Is the chairman of the Remuneration Committee an independent director?	YES	 Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Compensation and Remuneration <u>Committee Charter</u> Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance
E.2.19 Does the company disclose the terms of reference/governance structure/charter of the Remuneration Committee?	YES	Please refer to the Compensation Committee Charter of ELGAP: Compensation and Remuneration Committee Charter ELGAP Board Charter on Corporate Governance
E.2.20 Did the Remuneration Committee meet at least twice during the year?	YES	As stated in the charter, the recommended frequency of meeting for Compensation Committee is four (4) times a year, and at such other times as it deems necessary to fulfill its responsibilities. The Compensation & Remuneration Committee shall report regularly to the Board of Directors with respect to its reviews and make recommendations to the Board of Directors as appropriate. Compensation and Remuneration Committee Charter ELGAP Board Charter on Corporate Governance
E.2.21 Is the attendance of members at Remuneration Committee meetings disclosed?	YES	Attendance of committee members are disclosed in every minutes of meeting, if any, of the committee. Compensation and Remuneration <u>Committee Charter</u> <u>ELGAP Board Charter on Corporate</u> <u>Governance</u>
E.2.22 Does the company have an Audit Committee?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
E.2.23	YES	



Does the Audit Committee comprise entirely of non-executive directors with a majority of independent directors?		Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: Audit Committee of the Board (ACB)
E.2.24 Is the chairman of the Audit Committee an independent director?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
E.2.25 Does the company disclose the terms of reference/governance structure/charter of the Audit Committee?	YES	The terms of reference/governance structure/charter of the Audit Committee is sufficiently disclosed in the company website.
E.2.26 Does the Annual Report disclose the profile or qualifications of the Audit Committee members?	YES	This item is sufficiently disclosed in the company website.
E.2.27 Does at least one of the independent directors of the committee have accounting expertise (accounting qualification or experience)?	YES	Both Independent Directors in the Audit Committee, namely Mr. Joven D. Reyes (Chairman, Audit Committee) and Ms. Ma. Victoria C. Vinas, have exceptional qualifications and experience in finance management. <u>Corporate Governance Policy: General</u> <u>Statement</u>
E.2.28 Did the Audit Committee meet at least four times during the year?	YES	See Secretary Certification. Secretary Certification Audit Committee of the Board (ACB) Charter
E.2.29 Is the attendance of members at Audit Committee meetings disclosed?	YES	Attendance of committee members are disclosed in every meeting minutes of the committee, if any.



		 Audit Committee of the Board (ACB) Charter
E.2.30 Does the Audit Committee have primary responsibility for recommendation on the appointment, and removal of the external auditor?	YES	As stated in the charter, the Audit Committee have primary responsibility for recommendation on the appointment, and removal of the external auditor. Audit Committee of the Board (ACB) Charter
E.3.1. Are the board of directors meeting scheduled before the start of financial year?	YES	 Whenever appropriate, the Board of Directors meetings are scheduled before the start of financial year, subject to the availability in schedule and conformity of the members of the board. ELGAP Board Charter on Corporate Governance
E.3.2 Does the board of directors meet at least six times during the year?	YES	The Board of Directors met during the Special and Regular Board Meetings, as well as during Annual and Special Stockholders' Meeting. <u>Secretary Certification</u>
E.3.3 Has each of the directors attended at least 75% of all the board meetings held during the year?	YES	All directors attended at least 75% of all board meetings held during the year.
E.3.4 Does the company require a minimum quorum of at least 2/3 for board decisions?	NO	There being only three (3) institutional shareholders, the minimum quorum for board decisions require only a simple majority decision.
E.3.5 Did the non-executive directors of the company meet separately at least once during the year without any executives present?	YES	This is specifically provided under Item No. 8, Part 2 of ELGAP Board Charter on Corporate Governance. ELGAP Board Charter on Corporate Governance
E.3.6 Are board papers for board of directors meetings provided to the board at least five business days in advance of the board meeting?	YES	Board papers for board of directors meetings are provided through email to the members of the board at least five business days in advance prior to the board meeting. This is specifically provided under the Board Charter on Corporate Governance. Posting of such email in support of this response, however, is restricted due to its confidentiality. ELGAP Board Charter on Corporate <u>Governance</u>
E.3.7 Does the company secretary play a significant role in supporting the board in discharging its responsibilities?	YES	The Company Secretary plays a significant role in supporting the board in discharging its responsibilities.



		 Corporate Governance Policy: General Statement ELGAP Board Charter on Corporate Governance
E.3.8 Is the company secretary trained in legal, accountancy, or company secretarial practices?	YES	The Company Secretary has extensive and unquestionable legal background/training to perform her duties as such corporate secretary. <u>Corporate Governance Policy: General</u> <u>Statement</u>
E.3.9 Does the company disclose the criteria used in selecting new directors?	YES	The criteria used in selecting new directors are sufficiently disclosed in the ELGAP Board Charter on Corporate Governance and is available on the company website.
E.3.10 Does the company disclose the process followed in appointing new directors?	YES	The process followed in appointing new directors are sufficiently disclosed in the ELGAP Board Charter on Corporate Governance and is available on the company website. <u>ELGAP Board Charter on Corporate</u> <u>Governance</u> <u>Nomination Committee Charter</u>
E.3.11 Are all the directors subject to re-election at least once every three years?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
E.3.12 Does the company disclose its remuneration (fees, allowances, benefit-in-kind and other emoluments) policy/practices (i.e. the use of short term and long term incentives and performance measures) for its executive directors and CEO?	NO	The Company does not disclose the fee structure for its executive directors and CEO.
E.3.13 Is there disclosure of the fee structure for non-executive directors?	NO	The Company does not disclose the fee structure for nonexecutive directors.
E.3.14 Do the shareholders or the Board of Directors approve the remuneration of the executive directors and/or the senior executives?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
	NO	Independent non-executive directors do not receive



E.3.15 Do independent non-executive directors receive options, performance shares or bonuses?		any options, performance shares or bonuses.
E.3.16 Does the company have a separate internal audit function?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
E.3.17 Is the head of internal audit identified or, if outsourced, is the name of the external firm disclosed?	YES	 The name of the internal auditor is sufficiently disclosed in the ELGAP Organizational Structure. The name of the external auditor is sufficiently disclosed in the Audited Financial Statement. <u>ELGAP Organizational Structure</u> <u>2019 ELGAP Audited Financial Statement</u>
E.3.18 Does the appointment and removal of the internal auditor require the approval of the Audit Committee?	YES	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
E.3.19 Does the company disclose the internal control procedures/risk management systems it has in place?	YES	The internal control procedures/risk management systems is sufficiently disclosed in the company website. <u>Group Risk Management Policy</u> <u>ELGAP Risk Management Framework</u> <u>Corporate Governance Policy: General</u> <u>Statement</u>
E.3.20 Does the Annual Report disclose that the board of directors has conducted a review of the company's material controls (including operational, financial and compliance controls) and risk management systems?	YES	This item is sufficiently disclosed and available in the company website. * Corporate Governance Policy: General Statement * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 * ELGAP Risk Management Framework
E.3.21 Does the company disclose how key risks are managed?	YES	The Company adopted the Risk Management Framework. Since the Company is part of the Maybank Group, it also adheres to the Group's Risk Management Policy. <u>ELGAP Risk Management Framework</u> <u>Group Risk Management Policy</u> <u>2019 ELGAP Audited Financial Statement</u>
E.3.22	YES	As part of the Maybank Group, all its subsidiaries are



Does the Annual Report contain a statement from the board of directors or Audit Committee commenting on the adequacy of the company's internal controls/risk management systems?		 periodically audited on the adequacy of its internal controls/risk management systems. While there is no reported issue(s) on these matters in the 2019 Audited Financial Statement, the company awaits any statement from the board or audit committee in this regard. Corporate Governance Policy: Statement 2019 ELGAP Audited Financial Statement Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
E.4.1 Do different persons assume the roles of chairman and CEO?	YES	Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP and Corporate Governance Policy: * ELGAP Board Charter on Corporate Governance * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 * Corporate Governance Policy: General Statement
E.4.2 Is the chairman an independent director?	NO	Please refer to: Corporate Governance Policy: General Statement ELGAP Board Charter on Corporate Governance
E.4.3 Has the chairman been the company CEO in the last three years?	NO	Please refer to: * Corporate Governance Policy: General Statement * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 * Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
E.4.4 Are the role and responsibilities of the chairman disclosed?	YES	 The role and responsibilities of the Chairman is sufficiently disclosed in the ELGAP Board Charter on Corporate Governance. ELGAP Board Charter on Corporate Governance Governance Corporate Governance Policy: General Statement



E.4.5 Does at least one non-executive director have prior working experience in the major sector that the company is operating in?	YES	There are non-executive directors of the company that have prior working experience in the major sector (insurance) that the company is operating in. Please refer to the link below showing the director's profile.
E.4.6 Does the company disclose a board of directors" diversity policy?	YES	The Board of Directors' diversity policy is sufficiently disclosed in the company website. Please refer to the link below showing the director's profile. Corporate Governance Policy: General Statement ELGAP Board Charter on Corporate Governance
E.5.1 Does the company have orientation programmes for new directors?	YES	The Company has orientation programmes for new directors and is sufficiently disclosed in the ELGAP Board Charter on Corporate Governance.
E.5.2 Does the company have a policy that encourages directors to attend ongoing or continuous professional education programmes?	YES	The Company has a policy that encourages directors to attend on-going or continuous professional education programmes. This is sufficiently disclosed in the ELGAP Board Charter on Corporate Governance. ELGAP Board Charter on Corporate Governance
E.5.3 Does the company disclose how the board of directors plans for the succession of the President & CEO?	YES	Succession of the President & CEO is sufficiently disclosed in the website.
E.5.4 Does the board of directors conduct an annual performance assessment of the President & CEO?	YES	 Whenever appropriate and necessary as when there is a recommendation from the Group, the Board conducts an annual performance assessment of the President & CEO. Nomination Committee Charter ELGAP Board Charter on Corporate Governance
E.5.5 Is an annual performance assessment conducted of the board of directors?	YES	The shareholders conduct an annual performance assessment conducted of the board of directors during the organizational meeting when directors are chosen to each committee of the board. The



		Company also adopts Self-Assessment Questionnaire under IC-CL No. 2005-31.
		 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance Self-Assessment Questionnaire under IC- CL No. 2005-31
E.5.6 Does the company disclose the process followed in conducting the board assessment?	YES	The process followed in conducting the board assessment is sufficiently disclosed in the Nomination Committee Charter. The Company also adopts Self-Assessment Questionnaire under IC-CL No. 2005-31. Nomination Committee Charter ELGAP Board Charter on Corporate Governance Self-Assessment Questionnaire under IC- CL No. 2005-31
E.5.7 Does the company disclose the criteria used in the board assessment?	YES	The criteria used in the board assessment is sufficiently disclosed in the nomination committee charter. The Company also adopts Self-Assessment Questionnaire under IC-CL No. 2005-31. Self-Assessment Questionnaire under IC- CL No. 2005-31 Nomination Committee Charter ELGAP Board Charter on Corporate Governance
E.5.8 Is an annual performance assessment conducted of individual director?	YES	The annual performance assessment conducted of individual director is usually done during the organizational meeting when directors are chosen to each committee of the board. The Company also adopts Self-Assessment Questionnaire under IC-CL No. 2005-31. Self-Assessment Questionnaire under IC- CL No. 2005-31 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance
E.5.9 Does the company disclose the process followed in conducting the director assessment?	YES	The process followed in conducting the director assessment is sufficiently outline in the ELGAP Board Charter on Corporate Governance, and the



Class 2 Shares Category

		Nomination Committee Charter. The Company also adopts Self-Assessment Questionnaire under IC-CL No. 2005-31. * Self-Assessment Questionnaire under IC-CL No. 2005-31. * Nomination Committee Charter * ELGAP Board Charter on Corporate Governance
E.5.10 Does the company disclose the criteria used in the director assessment?	YES	The Company discloses the criteria used in the performance assessment conducted of the board of directors which they follow during the organizational meeting when directors are chosen for the different committees of the board. The Company also adopts Self-Assessment Questionnaire under IC-CL No. 2005- 31.
E.5.11 Is an annual performance assessment conducted of the board of directors committees?	YES	 Whenever necessary and appropriate, the annual performance assessment conducted of the board of directors committees is called for by the shareholders in a meeting called for the purpose. The Company also adopts Self-Assessment Questionnaire under IC-CL No. 2005-31. Since the committee membership is determined by the shareholders during the annual organizational meetings, the performance assessment conducted of the board of directors committees is undertaken during the said meeting. Self-Assessment Questionnaire under IC-CL No. 2005-31 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 ELGAP Board Charter on Corporate Governance

BONUS

Item/Provision	Yes/No	Remarks/Source Document/Location of Information
· · · · · · · · · · · · · · · · · · ·		



A.1.1(B) Does the company allow the use of secure electronic voting in absentia at the general meetings of shareholders?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.1.1(B) Does the company release its notice of AGM (with detailed agendas and explanatory circulars), as announced to the Exchange, at least 28 days before the date of the meeting?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
C.1.1(B) Does the company practice integrated report on its annual reports?	YES	This item is sufficiently shown in the Audited Financial Statement.
D.1.1(B) Are the audited annual financial report /statement released within 60 days from the financial year end?	YES	The 2019 Audited Financial Statement is released within 60 days from financial year end.
D.1.2(B) Does the company disclose details of remuneration of the CEO?	NO	The Company does not disclose the details of the CEO''s remuneration.
E.1.1.(B) Does the company have at least one female independent director?	YES	 Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP and Corporate Governance Policy: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 Corporate Governance Policy: General Statement 2019 Amended General information Sheet of ELGAP 2020 General Information Sheet of ELGAP
E.2.1(B) Does the Nominating Committee comprise entirely of independent directors?	NO	 Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP and Corporate Governance Policy: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 Corporate Governance Policy: General Statement



2019 ASEAN CORPORATE GOVERNANCE SCORECARD

Class 2 Shares Category

		,
E.2.2(B) Does the Nominating Committee undertake the process of identifying the quality of directors aligned with the company's strategic directions?	YES	The Nominations Committee of the Board (NCB) prescreens and shortlists all candidates nominated to become directors and independent directors. Selection is done with an eye towards eliminating - potential conflicts of interest between a director and the Company while bringing together a diverse set of perspectives to the Board. This enables the Board to decide on issues brought up for consideration while considering the broadest ramifications of its actions.
E.4.1(B) Do independent non-executive directors make up more than 50% of the board of directors?	NO	 Please refer to the Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP and Corporate Governance Policy: Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Minutes of the Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020 Corporate Governance Policy: General Statement
E.5.1.(B) Does the company have a separate level Risk Committee?	YES	 <u>ELGAP Risk Management Framework</u> <u>Risk Management Committee</u>

PENALTY

Item/Provision	Yes/No	Remarks/Source Document/Location of Information
A.1.1(P) Did the company fail or neglect to offer equal treatment for share repurchases to all shareholders?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.2.1(P) Is there evidence of barriers that prevent shareholders from communicating or consulting with other shareholders?	NO	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.3.1(P) Did the company include any additional and unannounced agenda item into the notice of AGM/EGM?	NO	Please refer to the Notices and Minutes of the Joint Annual Stockholders and Organizational Board Meeting of ELGAP: <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>19 March 2019</u> <u>Minutes of the Joint Annual Stockholders</u>



		 and Organizational Board Meeting dated 21 May 2020 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 19 March 2019 Notice of Joint Annual Stockholders and Organizational Board Meeting dated 21 May 2020
A.4.1(P) Did the company fail to disclose the existence of: Shareholders agreement?	NO	All three institutional shareholders were present and actively involved in all the discussions during the Stockholders' Meeting, and voted unanimously in all the agenda items stated in the notice. * <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>19 March 2019</u> * <u>Minutes of the Joint Annual Stockholders</u> <u>and Organizational Board Meeting dated</u> <u>21 May 2020</u> * <u>Notice of Joint Annual Stockholders and</u> <u>Organizational Board Meeting dated 19</u> <u>March 2019</u> * <u>Notice of Joint Annual Stockholders and</u> <u>Organizational Board Meeting dated 19</u> <u>March 2019</u> * <u>Notice of Joint Annual Stockholders and</u> <u>Organizational Board Meeting dated 21</u> <u>May 2020</u>
A.4.2(P) Did the company fail to disclose the existence of: Voting cap?	NO	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.4.3(P) Did the company fail to disclose the existence of: Multiple voting rights?	NO	This item has a Default Response for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
A.5.1(P) Is a pyramid ownership structure and/or cross holding structure apparent?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
B.1.1(P) Has there been any conviction of insider trading involving directors, management and employees in the past three years?	NO	The Company is not engaged in trading. Be that as it may, there has never been any conviction of insider trading involving directors, management and employees in the past three years. <u>2019 ELGAP Audited Financial Statement</u>
B.2.1(P) Has there been any cases of noncompliance with the laws, rules and regulations pertaining to significant or material related party transactions in the past three years?	NO	There were no reported cases of non-compliance with the laws, rules and regulations pertaining to any significant or material related party transactions in the past three years. <u>2019 ELGAP Audited Financial Statement</u>



C.1.1(P) Have there been any violations of any laws pertaining to labor/ employment/ consumer/ insolvency/ commercial/ competition or environmental?	NO	There have been no reported violations of any laws pertaining to labor/ employment/ consumer/ insolvency/ commercial/competition or environmental. <u>2019 ELGAP Audited Financial Statement</u>
C.2.1(P) Has the company faced any sanctions by regulators for failure to make announcements within the requisite time period for material events?	NO	There have been no reported sanctions by regulators for failure to make announcements within the requisite time period for material events.
D.1.1(P) Did the company receive a 'qualified opinion' in its external audit report?	NO	The Company received an 'unqualified opinion' in its external audit report. 2019 ELGAP Audited Financial Statement
D.1.2(P) Did the company receive an 'adverse opinion' in its external audit report?	NO	The Company did not receive an 'adverse opinion' in its external audit report.
D.1.3(P) Did the company receive a 'disclaimer opinion' in its external audit report?	NO	The Company did not receive a 'disclaimer opinion' in its external audit report. <u>2019 ELGAP Audited Financial Statement</u>
D.1.4(P) Has the company in the past year revised its financial statements for reasons other than changes in accounting practices?	NO	The company has not revised in any previous years its financial statements for reasons other than changes in accounting practices. <u>2019 ELGAP Audited Financial Statement</u>
E.1.1(P) Is there any evidence that the company has not complied with any listing rules and regulations over the past year apart from disclosure rules?	N/A	This Item is Not Applicable for Class 2 Shares Category as per Insurance Commission (IC) Circular Guidelines on Compliance with the ACGS (Circular Letter 2015-23).
E.1.2(P) Does the company have any independent directors who have served for more than nine years or two terms (whichever is higher) in the same capacity?	NO	The Company does not have any independent directors who have served for more than nine years or two terms (whichever is higher) in the same capacity.
E.2.2(P) Did the company fail to identify who are the independent directors?	NO	The Company's independent directors are sufficiently identified and disclosed in the company website.



		 Statement 2019 Amended General information Sheet of ELGAP 2020 General Information Sheet of ELGAP
E.3.1(P) Is any of the directors or senior management a former employee or partner of the current external auditor (in the past 2 years)?	NO	The current lineup of board members or senior management is neither a former employee nor a partner of the current external auditor (in the past 2 years). Corporate Governance Policy: General Statement
E.4.1(P) Is any of the directors a former CEO of the company in the past 2 years?	YES	 Corporate Governance Policy: General Statement